

# We *welcome* you back with confidence

From 1 June 2020, travel restrictions have been lifted across NSW. We can do this with confidence as our teams have implemented strict safety measures according to our COVID-19 safety plan.

Our number one priority is the safety of our guests, staff and the local community, so the following changes and safety measures have been implemented:



## Pre-arrival declaration form

All guests and van owners will be required to sign a pre-arrival declaration form which will be emailed to you with your booking confirmation.



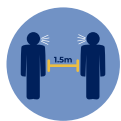
## Bookings

To assist with physical distancing we request that you book online and make contactless payments.



## Cleaning procedures

While we pride ourselves on maintaining high standards of cleaning year round, we have implemented additional procedures, including regular cleaning of high touch surfaces and communal areas.



## Physical distancing

Ensure that you keep a distancing of 1.5 metres between you and other park guests.



## Shared areas

Many shared areas now have limits on maximum guests allowed in the area at any one time. If the area is at capacity, please be patient and wait until you can enter.



## Outdoor Gatherings

A maximum of 10 guests are allowed at an outdoor gathering and physical distancing must be followed.



## Staff Training

All Park Managers have been trained in Safe Work Method practices for infection control.



## Day Visitors

All day visitors must register with park reception before entering the park.

If you or your guests choose not to follow these safety measures or refuse to cooperate with park management and staff you may be asked to leave the property.



# Help stop the spread



## How you can help

We are all in this together, so we ask that all our guests and van owners continue to adhere to the Health departments advice:

- Stay at home if you are unwell.
- Keep 1.5metres between yourself and others.
- Wash your hands with soap and water for 20 seconds regularly. Use hand sanitiser when you can't wash your hands.
- Sneeze into your elbow.
- Avoid touching your face.
- Download the COVIDsafe app.



## During your stay

If you become sick whilst visiting us:

- Seek medical advice or call the National Coronavirus hotline 1800 020 080.
- Self isolate and don't make contact with other guests.
- Ring reception and let us know.

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HOLIDAY PARKS

