

Book and stay with *confidence*

We look forward to welcoming you to our beautiful holiday parks. You can book and stay with confidence as our teams have implemented strict safety measures according to our COVID-19 safety plans.

Our number one priority is the safety of our guests, staff and the local community, so the following changes and safety measures have been implemented:



Pre-arrival declaration form

All guests and van owners will be required to sign a pre-arrival declaration form which will be emailed to you with your booking confirmation.



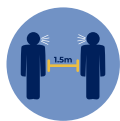
Bookings

To assist with physical distancing we request that you book online and make contactless payments.



Cleaning procedures

While we pride ourselves on maintaining high standards of cleaning year round, we have implemented additional procedures, including regular cleaning of high touch surfaces and communal areas.



Physical distancing

Ensure that you keep a distance of 1.5 metres between you and other park guests.



Shared areas

Many shared areas now have limits on maximum guests allowed in the area at any one time. If the area is at capacity, please be patient and wait until you can enter.



Outdoor Gatherings

Outdoor gatherings currently have restrictions on the maximum number of people allowed, please adhere to the government's rule and follow physical distancing.



Staff Training

All Park Managers have been trained in Safe Work Method practices for infection control.



Day Visitors

All day visitors must register with park reception before entering the park.

If you or your guests choose not to follow these safety measures or refuse to cooperate with park management and staff you may be asked to leave the property.



Help stop the spread



How you can help

We are all in this together, so we ask that all our guests and van owners continue to adhere to the Health Department's advice:

- Stay at home if you are unwell
- Keep 1.5 metres between yourself and others
- Wash your hands with soap and water for 20 seconds regularly. Use hand sanitiser when you can't wash your hands
- Sneeze into your elbow
- Avoid touching your face
- Get a COVID test
- Monitor the NSW Health website for hotspots, testing and self isolation advice.



During your stay

If you become sick whilst visiting us:

- Seek medical advice or call the National Coronavirus hotline 1800 020 080
- Self isolate and don't make contact with other guests
- Ring reception and let us know.

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